You now have the option to leave your loved one a voicemail message. In order to leave a voicemail message, you will need to have an active GTL AdvancePay prepaid account with sufficient funds. You will also need to know the inmate’s 8-digit PIN number.

Instructions for friends and family to check voicemail

1. Call (559) 400-7521 for the GTL Voicemail System.
2. Select your language.
3. To leave a message, you must enter the 8-digit Offender PIN.
4. Listen to voicemail cost and available message lengths, If you wish to send a message, begin when you hear the beep.
   - The message can last up to 30 seconds.
   - The cost per message is $1.00 and is deducted from the AdvancePay account.
   - The cost is not refundable.
5. Record the Voicemail at the prompt/beep. Once complete, the system will alert the offender that they have a new voicemail.

*Note: All voicemails are subject to facility monitoring and recording.

GTL Voicemail System
(559) 400-7521

Find out more: https://web.connectnetwork.com/communications/inmate-voicemail/

Customer Service Information

<table>
<thead>
<tr>
<th>AdvancePay Accounts</th>
<th>(800) 483-8314</th>
</tr>
</thead>
<tbody>
<tr>
<td>Website</td>
<td><a href="http://www.connectnetwork.com">www.connectnetwork.com</a></td>
</tr>
<tr>
<td>Customer Service</td>
<td>(866)-230-7761</td>
</tr>
<tr>
<td>Hours of Operation</td>
<td>Monday-Friday, 7am to 11pm, Central</td>
</tr>
<tr>
<td></td>
<td>Saturday and Sunday, 8am to 7pm, Central</td>
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</tbody>
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